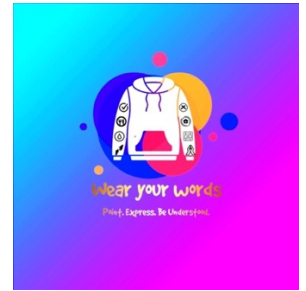


WEAR YOUR WORDS

TERMS & CONDITIONS

Last updated: 31/08/2026



Welcome to **Wear Your Words**. These Terms and Conditions set out the terms that apply when you access our website, place an order or purchase products from us.

By using our website or placing an order, you agree to these Terms and Conditions. Please read them carefully before placing an order.

1. Use of Website

You agree to use the Wear Your Words website only for lawful purposes and in a way that does not infringe the rights of, restrict or inhibit anyone else's use and enjoyment of the website.

You must not use the website in any way that may:

- cause damage to the website or our systems;
- interfere with the website's operation;
- attempt to gain unauthorised access to our systems or information;
- introduce viruses, malicious software or other harmful material;
- use the website for fraudulent or unlawful purposes; or
- reproduce or use website content without our permission.

We may update, change, suspend or withdraw parts of the website from time to time where reasonably necessary.

2. Products and Availability

We aim to provide accurate descriptions, photographs and information for all products displayed on our website.

However, product colours, sizes, measurements, positioning of designs and other details may vary slightly from photographs or descriptions shown online. This can occur due to differences in screens, lighting, manufacturing and printing.

All products are subject to availability.

Although we make every reasonable effort to maintain accurate stock information, products or materials may occasionally become unavailable.

If an item becomes unavailable after you have placed an order, we will contact you and discuss the available options. Where we are unable to fulfil the order, an appropriate refund will be provided.

We reserve the right to change product designs, specifications, availability and prices at any time. Changes will not affect orders that have already been accepted, except where necessary to correct an obvious error or where required by law.

3. Ordering

Orders are placed through the ordering forms provided by Wear Your Words.

Our order forms are payable order forms and may be accessed through links on our website or other official Wear Your Words channels.

When placing an order, you must provide accurate, current and complete information.

You are responsible for checking your order details carefully before submitting your order, including your:

- name;
- email address;
- delivery address;
- chosen product;
- size;
- colour; and
- quantity.

Once an order has been submitted, we will process the information provided.

Submitting an order does not guarantee acceptance of the order. An order is accepted once payment has been successfully received and we have confirmed or begun processing the order.

4. Payment

Full payment must be made before an order is processed, produced or dispatched.

We will not begin preparing or producing an order until full payment has been received.

Payment is made using the payment method provided by Wear Your Words at the time of ordering.

Payments are currently processed through **Monzo**.

If you experience a problem with the payment process or payment link, please contact us using the details provided at the end of these Terms and Conditions.

We reserve the right to refuse or cancel an order where payment has not been successfully received.

All prices displayed are in the currency stated on our website or order form.

Wear Your Words is currently not VAT registered.

5. Prices, Discounts and Offers

We make every reasonable effort to ensure that all prices displayed on our website and order forms are accurate.

We reserve the right to correct obvious pricing errors.

If an obvious error is identified before your order has been accepted, we may contact you to confirm whether you wish to proceed at the correct price.

We may offer discounts, promotional codes, sales or other special offers from time to time.

Unless otherwise stated, discounts and promotional offers cannot be combined.

Promotional offers may be subject to additional terms, including start and end dates, product restrictions or availability.

6. Order Cancellation

Because our products are prepared and produced following receipt of an order, processing may begin shortly after payment has been received.

We therefore operate a strict order cancellation policy.

If you wish to cancel an order, you should contact us as soon as possible. Once production or processing has begun, we may be unable to cancel the order.

This does not affect any statutory cancellation rights that apply to your purchase under applicable consumer law.

7. Shipping and Delivery

Orders are typically processed and shipped within **7 to 14 business days after payment confirmation**.

During busy periods, sales, launches or other periods of increased demand, processing times may take longer.

We offer **worldwide delivery**.

Shipping is not charged at a single fixed rate. The delivery cost depends on the destination of the order and the applicable Royal Mail shipping rate for that destination.

All delivery charges are the responsibility of the customer and must be paid in addition to the cost of the products.

Orders are shipped using **Royal Mail**. The shipping service used may vary depending on the destination, size and weight of the order and the available service.

Where tracking is available, tracking information will be provided following dispatch.

Delivery times vary depending on the destination and shipping service used. Any delivery time provided is an estimate and may be affected by circumstances outside our control.

8. Delivery Delays and Lost Orders

We take reasonable steps to ensure that orders are processed and dispatched promptly.

However, once an order has been dispatched, delivery may be affected by circumstances outside our control, including postal delays, strikes, adverse weather, customs procedures and other unforeseen events.

If your order appears to be lost or significantly delayed, please contact us at **wearyourwords25@gmail.com** so that we can assist you.

We are not responsible for delays caused by shipping carriers or circumstances outside our reasonable control, subject to any rights you may have under applicable consumer law.

If an order is returned to us because an incorrect or incomplete delivery address was provided by the customer, additional postage may be required before the order can be resent.

9. International Delivery

We accept orders for delivery worldwide.

Customers ordering from outside the United Kingdom are responsible for any customs duties, import taxes, handling charges or other fees imposed by the destination country.

These charges are not controlled by Wear Your Words and are not included in our product or shipping prices unless expressly stated otherwise.

Customers are responsible for ensuring that the products they order can legally be imported into their destination country.

10. Returns and Refunds

Please see our **Refunds & Returns Policy** for information about returning products and requesting refunds.

Our Refunds & Returns Policy forms part of these Terms and Conditions.

If you receive a faulty, damaged or incorrect item, please contact us as soon as possible so that we can investigate the issue and provide the appropriate resolution.

Where an issue has been caused by us, we will work to put it right at no additional cost to you.

Nothing in these Terms and Conditions or our Refunds & Returns Policy affects your statutory rights as a consumer.

11. Incorrect Information and Customer Responsibility

You are responsible for ensuring that all information submitted when placing an order is accurate.

This includes your delivery address and all product choices.

We are not responsible for delays, failed deliveries or additional costs resulting from incorrect or incomplete information supplied by you.

If you provide an incorrect delivery address and your order is returned to us or requires a replacement delivery, you may be responsible for the additional delivery costs.

12. Intellectual Property Rights

All content on the Wear Your Words website, including but not limited to:

- text;
- photographs;
- images;
- logos;
- graphics;
- artwork;
- clothing designs;
- product designs;
- branding; and
- other original materials

is owned by Wear Your Words or is used with permission from the relevant rights holder.

All intellectual property rights in our content and designs remain with Wear Your Words or the relevant rights holder.

Purchasing a Wear Your Words product does not transfer ownership of any intellectual property to the customer.

You must not copy, reproduce, distribute, modify, publish, sell or commercially use any Wear Your Words content, designs, artwork, logos or branding without our prior written permission.

Unauthorised use or reproduction of our content or designs is prohibited.

13. Website Content

We make reasonable efforts to ensure that information on our website is accurate and up to date.

However, we do not guarantee that all website content will always be completely accurate, complete or free from errors.

We may correct errors, update information or make changes to the website without prior notice.

14. Limitation of Liability

Wear Your Words will not be liable for any loss or damage arising from your use of, or inability to use, our website or products, except where liability cannot legally be excluded or limited.

Nothing in these Terms and Conditions excludes or limits your statutory rights or any liability that cannot legally be excluded or limited.

We will not be responsible for losses caused by circumstances outside our reasonable control.

We will also not be responsible for problems caused by incorrect information provided by the customer.

15. Events Outside Our Reasonable Control

We will not be responsible for delays or failure to fulfil our obligations where this is caused by circumstances outside our reasonable control.

This may include:

- postal or courier disruption;
- strikes;
- extreme weather;
- supplier delays;
- shortages of materials;
- technical problems;
- payment-service interruptions;
- website problems;
- government restrictions; or
- other unforeseen circumstances.

Where possible, we will take reasonable steps to minimise the effect of such circumstances and keep customers informed where appropriate.

16. Changes to These Terms and Conditions

We reserve the right to modify these Terms and Conditions from time to time.

Any updates will be posted on our website and the “**Last updated**” date will be changed accordingly.

The Terms and Conditions applying to an order will generally be those in effect when the order is placed.

Your continued use of our website following the publication of updated Terms and Conditions will constitute acceptance of the updated terms for future use of the website.

17. Privacy

We collect and process customer information in accordance with our **Privacy Policy**.

Information provided when placing an order may be used to process and fulfil your order, communicate with you, provide customer support and manage our business.

Please refer to our Privacy Policy for further information about how we collect, use and protect personal information.

18. Governing Law

These Terms and Conditions are governed by the laws of the **United Kingdom**.

Nothing in these Terms and Conditions affects any mandatory consumer rights that apply to you under the law.

19. Contact Us

If you have any questions about these Terms and Conditions, your order or our services, please contact us:

Wear Your Words

Email: wearyourwords25@gmail.com

Telephone: 07974 933996

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Thank you for choosing Wear Your Words.

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Last updated: 31/08/2026